

# The Emerging Roles for Peer Staff in Drug Courts

SAMHSA'S GAINS Center for Behavioral Health and Justice Transformation November 14, 2013 12PM-1PM EDT

#### **Facilitator & Presenters**

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#### Overview of SAMHSA's GAINS Center

- Since 1995 operated by Policy Research Associates
- Provides technical assistance to SAMHSA funded programs and the field
- Focus on expanding access to community based services for adults diagnosed with co-occurring mental illness and substance use disorders at all points of involvement with the criminal justice system
- Special focus on fully integrating peers and peer operated programs in all program activities including planning and implementation, service delivery and evaluation



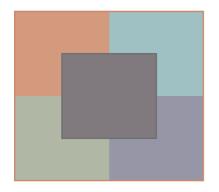




#### Adult Treatment Court Collaborative (ATCC)

- SAMHSA funded grant program
- 11 grantees
- Goal of the grants is to assist state and local courts offer treatment and recovery supports to justice involved individuals with behavioral health disorders
- Promotes collaboration and cooperation between treatment courts and providers
- Encourages flexibility and innovation





#### **SAMHSA's GAINS Center**

for

#### **Behavioral Health and Justice Transformation**

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# Emerging Roles for Peer Staff in Drug Courts

ATCC/JDTR Webinar November 14, 2013

# Eau Claire County Treatment Courts Collaborative

- Four courts
  - Drug
  - Alternatives to Incarcerating Mothers (AIM)
  - Mental Health
  - Veterans
- Goals
  - ☐ Improve public safety
  - ☐ Improve behavioral health of participants
  - ☐ Use justice system resources wisely

# Why Incorporate Peer Staff?

- Initially
  - Seen as a way to provide support to clinical Coordinators/Case Managers
    - Provide transportation/attend appointments, monitor sobriety/compliance and maintain detailed documentation
- Eventually
  - Viewed as way to empower participants to attain longterm recovery in a very individualized manner
    - Address the priorities of the participant rather than the program

#### Eau Claire County Recovery Coaches

- Primary purpose: help individuals achieve and maintain recovery (AODA and/or MH)
- Two (2) contracted positions
- Grant-funded
  - Adult Treatment Courts Collaborative (SAMHSA)
    - Male/serves men
  - Treatment Alternative Program (TAP)
    - Female/serves women

# Training and Orientation

- 40-hour Recovery Coach Academy
- Recovery Coach Manual
  - Details training and orientation requirements. Examples:
    - Motivational Interviewing
    - Trauma-Informed Care
    - Observation at staffings and court sessions
    - Job shadowing (understand different roles in the court)
    - Meeting with judges
- Recovery Coach Certification (future)

#### Points of Referral

- Upon admission to a treatment court
  - Recovery Coach introduces self to participant at first court session practicable
- Upon recommendation by the Coordinator/Case Manager
- Upon subsequent request by participant
- Upon recommendation of the treatment court team
- Upon request of the treatment court team

# Service Cycle

- Initial Meeting
- Intake
  - □ Complete paperwork
  - ☐ Introduce Recovery Capital Scale and Plan
  - Explain expectations
  - Review evaluation tools
- Regular recovery check-ins
- Monday morning phone calls
- Discharge process

# Benefits of a Recovery Coach

- Focus on recovery rather than compliance
- Provide one more level of support
  - □ Participants often don't have a lot of healthy people in their lives
- Model hope, health and a pro-social lifestyle



# Challenges

- Different visions
  - Who is the RC serving primarily (participant or team)?
- Buy-in/Trust
  - Participants
  - Team members
- Boundaries
  - What is/is not appropriate for the Recovery Coach?

### Questions to Consider

- To be (or not to be) part of the court team?
  - ☐ How will this impact the Recovery Coach's relationship with the participant? Team members?
- Who determines what the RC does each day?
  - Who supervises/provides direction?
- What can be kept confidential? What cannot?
  - What happens if a person discloses substance use or other rules violations? Other significant concerns?
- Is participation voluntary or mandatory?

# Eau Claire County Approach

- Recovery Coaches do not:
  - Attend weekly staffings
  - Administer drug tests or report results
  - Monitor rules compliance
- Recovery Coaches do:
  - Meet with Coordinators on a weekly basis
    - Problem-solve and build trust
  - Ask participants to develop goals and tasks to promote recovery and help as requested
  - □ Respond to requests for assistance (e.g., transportation) from Coordinators as time allows

#### Lessons Learned

- Define expectations before starting program and educate team members
  - Direction
    - Who provides this? Who resolves conflicts?
  - Duties
    - What is/isn't the responsibility of the Recovery Coach?
  - Documentation
    - How much is needed? How much is too much?
- Provide support

#### **Contact Information**

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# 31<sup>ST</sup> JUDICIAL DISTRICT DRUG COURT

PEER RECOVERY SPECIALIST

# What is a Peer Recovery Specialist?

- Individual with current or past lived experience
- Individual who has had experience with the criminal justice system
- Individual who can relate to both the participate and staff
- Individual who can be objective without compromising treatment or requirements

# WHY HAVE A PEER SPECIALIST, ADDED VALUE?

- Drug Court staff needs to be able to relate to participants
- Drug Court staff needs to be able to close the gap between criminal justice system treatment, and participant
- Drug Court staff needs to think outside the box

#### Obstacles to Overcome

- Mind set of Drug Court Team
- Peer Specialist's feelings of intimidation
- Making feel part of the Drug Court Team
- Acceptance from Participants
- Trust factor
- Hiring policy

# Training of Peer Specialist

- Incorporate into position slowly
- Certification
- On the job training
- Cross train
- Incorporate into learning criminal justice system

### Recruitment of Peer Specialist

- Start with your Drug Court graduates
- Look at treatment facilities
- Network with other Drug Courts

### Role of Peer Specialist

- Define roles early
- Peer Specialist role is to bridge the gap between criminal justice system and participant
- Earn the trust of participant
- Maintain a professional atmosphere

#### **Future**

- Drug Court Team's need to understand more about addiction
- Drug Court Team's need to be able to relate to participants
- Drug Court Team's need to think outside the box

# My Personal Journey

- Mental Health
- Substance Abuse
- Criminal Justice System
- Graduate from the Drug Court Program
- Continued to work in the Recovery Community

# Peer Case Management

- What Was it Like for Me?
- What were some of the challenges I faced?
- What is my relationship with my colleagues now?

# Training and Knowledge

- Training
- Task
- Skills
- Resources

#### **Job Duties**

- Case management
- Supervised drug screens
- Documentation
- Facilitate "Living in Balance" peer support groups
- One on one sessions
- Referral source
- Help others embrace recovery in his/her own lives
- Role model wellness and recovery

# What is my relationship like with my peers?

- Hope
- Trust
- Role model
- Empathy
- Encourage
- Service work
- Empower
- Confidentiality
- Understanding

"I'm glad drug court has Marianne, it helps because she has been where we are" Drug Court Participant